

**Struggling
with your
energy bills?**

**We're here
to help.**

No matter who your energy supplier is, talk to British Gas Energy Trust funded money and energy advisors.



Post Office pop-ups

The Trust has partnered with the Post Office, British Gas and eight local community-based charities to offer free, drop-in events across Britain this winter. Speak to a trained money and energy advisor to find out what support is available, learn how to save money on your energy bills and pick up some free energy-saving devices.

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Events run from 11am – 2pm on each day below.

Location	Dates
Poplar Post Office, London	October: 15 / 16 / 22 / 23 / 29 / 30 November: 5 / 6
Wester Hailes Post Office, Edinburgh	November: 12 / 13 / 19 / 20 / 26 / 27
Springburn Way Post Office, Glasgow	December: 3 / 4 / 10 / 11 January 2025: 14 / 15 / 21 / 22
Gallowtree Gate Post Office, Leicester	January 2025: 28 / 29 February: 4 / 5
Newport Post Office, Newport	February: 11 / 12 / 18 / 19
The Markets Post Office, Leeds	February: 25 / 26 March: 4 / 5
Great Underbank Post Office, Stockport	March: 11 / 12 / 18 / 19 / 25 / 26

How we can help

- * Whether you are a credit or pre-payment meter account holder, we offer energy debt write-off grants of up to £2,000 to households struggling with their energy bills. You do not have to be a British Gas customer to apply.
- * We fund emergency fuel vouchers and financial assistance payments through our trusted partners.
- * Our nationwide network of Trust funded money and energy advice projects provide free and impartial advice on subjects like budget planning, benefits and income maximisation checks, energy efficiency measures and help with energy suppliers.

To find out more

- * Come and speak to a money and energy advisor at your local Post Office pop-up.
- * Visit www.britishgasenergytrust.org.uk to find your nearest local money and energy charity or to apply for an energy debt grant.
- * In-person support is available all year round across Britain at British Gas Energy Trust funded money and energy charities.

For further details please visit
www.britishgasenergytrust.org.uk



Scan the QR code to find
your local money and
energy advice service



National support if you're struggling

Better Off Calculator

The Better Off Calculator is a tool to help you better understand your income and outgoings, and to provide access to any support you may be entitled to. By entering your household details it can help identify benefits eligibility and local and national support schemes, as well as providing budgeting advice.

www.betteroffcalculator.co.uk

Stepchange Debt Advice

Debt charity Stepchange offer a free debt advice tool which could help you understand and manage your debts.

www.stepchange.org



Beth* contacted Navigate WisErmoney for support. Ongoing complex medical issues meant the team had to see Beth over a long period of time – roughly a year and half. Beth had a large sum of debt but thanks to the support she received, £27,000 was written-off by a Debt Reduction Order (DRO). Her annual PIP was increased by £2,230 a year, including back payment and she received a council tax rebate of £950.

(*not her real name)